

Nondiscrimination Notice



VSP Vision™ complies with applicable Federal and State civil rights laws and does not exclude, deny benefits to, or treat people differently because of race, color, religion, national origin, age, disability, or sex (including sexual orientation and gender identity).

VSP Vision Provides

- Free aids and services to people with disabilities to help them communicate better with us, such as qualified sign language interpreters and written information in other formats (large print, audio, and other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in their preferred language.

If you require language assistance services, call **800.877.7195, 800.428.4833 (TTY)**.

If you believe VSP® Vision directly, through a contractor, or any other entity with which VSP arranges to carry out its programs has failed to provide these services or unlawfully discriminated based on a protected class noted above, you can file a grievance electronically at **vsp.com** or by mail or phone at:

VSP Nondiscrimination Grievance Coordinator
Attn: Complaint and Grievance Unit
PO Box 997100
Sacramento, CA 95899-7100
800.615.1883, 800.428.4833 (TTY)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf** or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, DC 20201
800.368.1019, 800.537.7697 (TTY)
Complaint forms are available at: **hhs.gov/ocr/office/file/index.html**.